Enabling Collaborative Decision Making through Applied Systems Engineering Tools, Methods, and Processes

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Abstract

Increasingly complex problems involved in systems development drive systems engineers to develop novel decision making processes. The breadth of complex problems demands the interaction of various stakeholders, including both decision makers and subject matter experts, each focusing on specific areas but all addressing a higher level common cause. The process brought forth in this tutorial integrates a series of methods, some widely accepted and others which are novel in nature, in order to enable a collaborative process for technology selection. Quality Function Deployment is used to capture customer desires and focus engineering level requirements. Multi-Attribute Decision Making is used to identify system configurations when multiple and competing objectives exist, which is a situation where traditional system optimization struggles. System modeling is a necessary step to analyze and understand the impact of various systems options. This seminar therefore introduces the process of surrogate modeling in order to rapidly access elements of modeling and simulation, a necessary step to analyze system options. The very integration of these applied systems engineering methods enables collaborative decision making throughout system development. A proof of concept is presented where each of these methods is applied in the technology selection portfolio analysis of renewable energy system options for a remote off-grid site.

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Biography

Tommer ENDER, USA, is a Research Engineer at the Electronic Systems Laboratory of the Georgia Tech Research Institute, and serves as Associate Head of the Systems and Controls Branch within the Systems Technology and Analysis Division. His primary area of research includes development of systems engineering tools and methods as applied to complex systems-of-systems, concerned with supporting decision making through a holistic treatment of various problems. His research focuses on the application of advanced design methods, uncertainty analysis, and multidisciplinary design optimization to defense related, hybrid energy, and other complex systems. In addition to conducting research, Dr. Ender is a course developer and lecturer for Georgia Tech's Professional Masters in Applied Systems Engineering, and teaches several professional development courses in systems engineering as part of Georgia Tech's Defense Technology Certificate Program. He earned a B.S., M.S., and Ph.D. in Aerospace Engineering from the Georgia Institute of Technology in 2001, 2002, and 2006, respectively.

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Objectives

- Show how complex, quantitative engineering level analysis is brought into and informs decision making
- Show how to best capture customer requirements such that engineering analysis is properly directed
- Introduce methods for decision making when dealing with multiple and competing objectives
- Provide practical examples along the way, not just hand-wave and talk in the hypothetical

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Agenda

- Motivation
- Quality Function Deployment
- Multi-Attribute Decision Making
- Integrated Modeling & Simulation through Surrogate Modeling
- Robust Design and Quality
- Top-down Design
- Collaborative Decision Making



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Enabling Collaborative Decision Making through Applied Systems Engineering Tools, Methods, and Processes

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Motivation and Overview A need drives us to solve a specific problem

Motivation: Solving Complex Problems

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- engineering methods
 Designer must make complex trade-offs
- Need ability to consider uncertainty
- Must consider non-technical as well as technical factors

Energy Decision-

Making Tools

Hybrid Energy Systems Design Considerations



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Baseline: State of the Art

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Methods for evaluating hybrid power systems

- Statistical approach
- Frequency-based methods
- Simplified linear programs
- Time series simulations
 - Most accurate
 - Run-time is too long for real-time usage

Methods for Optimizing hybrid power systems

- Optimize a single performance parameter
- Optimize an economic parameter with performance constraints
- Multi-objective optimization

Enabling real-time design exercises by engineers and decision-makers

- Fast-running surrogates of time-series simulations
- Multi-objective optimization

Novelty of Approach

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Moving beyond notion of individual component design

- Utilizes our expertise in the field of systems-of-systems research
 - » Each system independently managed and operated
 - » Capability of the integrated whole to produce results greater than sum of the individual components
- Research conducted on *capability-focused* and inverse design to identify hybrid energy solutions that meet <u>dynamic</u> requirements
- Decision-makers afforded novel real-time, panoramic view of trade-offs and parametric sensitivities via *advanced visualization features*



Methods Practiced

Quality Function Deployment

- Relates the what the customer wants with what the engineer can provide
- Captures "qualitative" desires and functional mappings

Multi-Attribute Decision Making

- Methods for handling multiple and conflicting objectives

Surrogate Modeling

- Enables rapid modeling & simulation which are used for on-the-fly tradeoffs
- Yield results that may not otherwise have been discovered because of computationally intensive limitations

Robust Design

 Methodology for creating a design that is least sensitive to uncontrollable uncertainties (i.e. fuel price fluctuation, atmospheric conditions)



Shortage

Capacity



Sebsystem Correlations

Engineering Characteristics

Relationshi

Matrix

Importance Ratings

Rank

PV (KW) 12 14

Enabling Collaborative Decision Making through Applied Systems Engineering Tools, Methods, and Processes

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Quality Function Deployment Properly direct engineering analysis by capturing the voice of the customer

Quality Function Deployment (QFD)

- A formal technique for capturing the user's requirements (voice of the customer) and mapping them into product and process parameters
- Consist of techniques for creating and completing a series of matrices showing the association between specific features of a product and statements representing the voice of the customer
- Uses teamwork and creative brainstorming as well as market research to identify customer demands and design parameters

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Quality Function Deployment (QFD)

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- The QFD is used to relate the "voice of the customer" to the "voice of the engineer"
 - Voice of the Customer: relative weightings and hierarchy of requirements
 - Voice of the Engineer: measurable engineering characteristics are identified to meet the desired function for each requirement
- A qualitative mapping is used to measure the impact of each measurable engineering characteristic on each customer requirement

Ranking or weighting customer requirements, used with the qualitative mappings, yields the importance ratings of each engineering characteristic

Quality Function Deployment (QFD)

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7 Management and Planning Tools

 These tools are brainstorming and communication methods for groups that require little training.

- Most of the tools are process-based, so assumptions about product attributes are avoided.
- The formality of a specified process and format allow new teams to work together, instead of arguing about a seat-of-the-pants approach to problem solving.
- Planning and evaluation expertise can be integrated with technical, logistical and operational expertise.

- 1. Affinity Diagram
- 2. Interrelationship digraph
- 3. Tree Diagram
- 4. Prioritization Matrices
- 5. Matrix Diagram
- 6. Process Decision Program Chart (PDPC)
- 7. Activity Network Diagram

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Primary goal of the Affinity Diagram:

- 1. Gathers large amounts of data (ideas, opinions, issues, etc.)
- 2. Organizes this data into groupings based on the natural relationships between each item (i.e. their *affinity* for one another)
- 3. Defines groups of items
- Creating an Affinity Diagram is primarily a creative process

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Affinity Diagram

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- 1. Phrase the issue under discussion
- 2. Generate ideas
- 3. Group similar ideas
- 4. Create groups headers
- 5. Draw the finished affinity diagram



- Generally, Affinity Diagram is always useful
- "Cleanest" use of Affinity Diagram is when
 - Facts or Ideas are in chaos
 - When Issues seem too large/complex to grasp
 - Breakthrough in traditional concepts is needed
 - Support for a solution is essential for successful implementation
- Not recommended when the problem is simple or requires a very quick solution

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- Primary goals of the Interrelationship Digraph:
 - 1. Takes a central idea, issue or problem and maps out the logical or sequential links among related items
 - 2. Shows that every idea can be logically linked with more than one other idea at a time
 - 3. Allows for "multi-directional" rather than "linear" thinking
- The Interrelationship Digraph shows cause-and-effect relationships
- Helps a group analyze the natural links between different aspects of a complex situation

Interrelationship Digraph

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- 1. Determine the central issue/problem
- 2. Layout all of the associated ideas/issues
- 3. Draw the relationship arrows
 - Which issues are caused or influenced by the current issue?
- 4. Review and iterate as necessary
- 5. Select key items for further planning



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- Interrelationship Digraph is useful for both specific operational issues as well as general organizational issues
- Best use of Interrelationship Digraph:
 - An issue is sufficiently complex that the interrelationships between and among ideas is difficult to determine
 - The correct sequence of actions is critical
 - There is a feeling the central problem is only a symptom
 - There is sufficient time to complete the required review iteration

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- Primary goals of the Tree Diagram:
 - 1. Systematically maps out in increasing detail the full range of path and tasks that need to be done to achieve a goal and associated subgoals
 - 2. Describes the methods by which every purpose is to be achieved
 - 3. Links the "Mother and apple pie" objective to the details of implementation
- The Tree Diagram takes the key issues identified in the Affinity and Interrelationship diagrams and maps them down to the lowest practical level of detail

Tree Diagram

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- 1. Choose the high level goal
- 2. Generate the major tree headings
- 3. Break each major heading to greater detail
 - What needs to happen/be addressed to resolve/achieve the problem/ goal statement?
- 4. Review for logical flow and completeness



Tree Diagram

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Key questions answered:

- What sequence of events needs to be completed in order to fully address the key issue/problem/goal?
- What are all the component parts of the key problem that need to be addressed?
- Does the implementation logic hang together?
- How complex (or simple) will the solution implementation be?
- What are the assignable tasks/options that can be spun off from the key issue?

- When to use the Tree Diagram?
 - When a specific task or goal has become the focus but is not a simple assignable job.
 - When it is known (or suspected) that implementation will be complex.
 - When there are strong consequences for missing key tasks (e.g. safety or legal compliance issues).
 - When a task has been considered a simple one yet has run into repeated roadblocks in implementation.

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- Primary goals of Prioritization Matrices:
 - Used to prioritize tasks, issues, product/service characteristics, etc. based on known criteria.
 - Uses a combination of Tree and Matrix Diagram techniques to populate options to prioritize.
 - In general, this tool is used for decision making.
- Prioritization Matrices are designed to rationally narrow down the focus of any team before detailed implementation can begin.

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- Three primary applications of the Prioritization Matrices:
 - 1. The Full Analytical Criteria Method
 - 2. The Consensus Criteria Method
 - 3. The Combination I.D./Matrix Method
- Full Analytical Criterion Method steps:
 - 1. Prioritize and assign weights to the list of criteria
 - 2. Prioritize the list of options based upon each criteria
 - 3. Prioritize and select the best option across all the criteria

Prioritization Matrices

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	Low Cost to Imple- ment	No Custom- ized Tech- nology	Quick to Imple- ment	Easily Accept- ed by Users	Minimal Impact on Other Depts.	Total Across Rows as % of Grand Total ()		
Low Cost to Implement	in Resting	5	1/10	1/10	1/5	5.4 (.08)		
No Customized Technology	1/5		1/5	1/10	1/5	.7 (.02)		
Quick to Implement	10	5		1/10	1/5	15.3 (.21)		
Easily Accepted by Users	10	10	10		1/5	30.2 (.40)		
Minimal Impact on Other Depts.	5	5	5	5		20 (.28)		
Column Total	25.2	25	15.3	7.3	.8	Total Across Columns 73.6 Grand Total		

Step 1: Ranking the Criteria

Step 2: Ranking Options by Criteria

	Quick To Implement	A	в	С	D	E	F	G	н	Ţ.	J	к	L	м	N	0	Р	a	Total Across Col. (% Grand Total)
A	Error Prevention Training		1/5	1/5	5	10	1/5	10	1/5	1/10	1/5	1/5	1/5	1/5	1/10	5	5	1/10	36.9 (.04)
В	Sequential Inspection Training	5		5	10	10	1/5	10	1/5	1/5	1/5	1/5	1/5	1/10	1/10	10	5	1/5	56.6 (.07)
\odot	Problem Solving Training	5	1/5		5	10	1/5	10	1/5	1/10	1/5	1/5	1/5	1/5	1/10	5	5	1/10	41.7 (.05)
D	Optical Scanning System	1/5	1/10	1/5		1	1/10	5	1/5	1/10	1/5	1/5	1/10	1/10	1/10	1	1/5	1/10	8.9 (.01)
-		-			-	-	_	-	-	-	1	-			1		-		
\odot	Shorten 11-Digit Product Code	1/5	1/10	1/5	1	1	1/5	5	1/5	1/10	1/5	1/5	1/10	1/5	1/10		1	1/10	9.9 (.01)
P	More Obvious Difference Among Prod. Grp. Codes	1/5	1/5	1/5	5	5	1/5	10	1/5	1/5	1/5	1/5	1/5	1/5	1/10	1		1/10	23.2 (.03)
0	Train Clerical Sales & Customer Service Pers.	10	5	10	10	10	5	10	5	1	5	5	1	5	1	10	10		103.0 (.12)
	Column Totals:	70.8	56	66	102.2	117.2	14.2	130	34.5	10.6	37.6	28.7	10	23.6	3.9	88.2	71.5	4.9	869.9

Evaluation Criteria Options	Quick to Implement	Easily Accepted By Users	Minimal Impact on Other Depts.	Total Across Rows as % of Grand Total
A Error Prevention Training	.04 X .21 = .008	.03 X .42 = .013	.03 X .28 = .008	.029 (.03)
B Sequential Inspection Training	.07 X .21 = .015	.04 X .42 = .017	.02 X .28 = .006	.038 (.04)
C Problem Solving Training	.05 X .21 = .011	.04 X .42 = .017	.03 X .28 = .008	.036 (.04)
	~~~~	$\sim$		
O Shorten 11-Digit Product Code	.01 X .21 = .002	.12 X .42 = .050	.03 X .28 = .008	.060 (.07)
P More Obvious Differences Among Prod. Group Codes	.03 X .21 = .006	.10 X .42 = .042	.13 X .28 = .036	.084 (.09)
Train Clerical Sales and Customer Service Personnel	.12 X .21 = .025	.03 X .42 = .013	.04 X .28 = .011	.049 (.05)
Column Total	.211	.421	.279	Grand Total

#### Step 3: Ranking Options by All Criteria



- When to use Prioritization Matrices?
  - When key issues have been identified and the options generated must be narrowed down.
  - When the criteria for a "good" solution are agreed upon but there is disagreement over their relative importance.
  - When there are limited resources for implementation.
  - When the options generated have strong interrelationships.
  - When generating lots of options all of which needed to be done and sequencing is important.

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- Primary goals of the Matrix Diagram:
  - Organizes large amounts of information such as characteristics, functions and or tasks into sets of items to be compared.
  - Graphically shows the logical connections between any two items
  - Can also show the strength and direction of influence between two items.
- Matrix Diagrams are the most useful of the methods for decision making
- Matrix Diagrams essentially form the core of QFD applications

# Matrix Diagram

- 1. Determine the key factors affecting successful implementation
- 2. Select the appropriate matrix format
- 3. Define the relationship symbols
- 4. Score the Matrix

Secondary Responsib	ility Is to Kno	ow		+Slightly More Emphasis							
	Bob	Mike	Lee	Larry	Anna	Jetty	Dona	Brd.Dir.	Other		
Administration											
Payroll	0		$\Delta$					0			
Benefits	0	$\Delta$	0	$ \Delta $	$ \Delta $	$\Delta$	$ \Delta $	0			
Office Systems	0	0	$\odot$			$\odot$	$ \Delta $				
Computer Programs	0	$  \Delta  $	0			0	$  \circ$				
Courses											
Update Mailing List			0			0	$\odot$				
Select Courses to be Offered	0	0	0			$\Delta$	$\square$				
Approve Course Content	0	0	0			$\Delta$					
Prepare Brochures	0	0	0		0	Δ					
Prepare Mailing			$\Delta$			0	0				
Hotel Arrangements	$\Delta$	$\Delta$	0			Δ+	$\Delta$				
Order Materials	$\Delta$	$\Delta$	0			0	$\Delta$				
Register People			$\Delta$		$ \Delta $	0	$ $ $\circ$				
Copy Materials					$ \Delta $	0	$\left[ \right] $				
Prepare Packets	$\Delta$	$\Delta$	$\Delta$			0					
Room Set-up	0	0	$\odot$								
Post Receipts			0								
Prepare Bills	$\Delta$		0				0				
New Course Development											
Market Research	0	0	$ \Delta $			$\Delta$					
Implementing Deming	0	0	$\Delta$	$\overline{\mathbf{O}}$		$\Delta$	0				
TQC	0	0	$\Delta$								
Fundraising											
Annual Reports	0	0	$\odot$		0	0	$\Delta$	$\Delta$			
Corporate Donations	0	0	0	0	0						
Committees											
Program Planning	0	0	$ \Delta $			$\Delta$					
Statistical Resources	0	0	$\Delta$	$\Delta$		$\Delta$					
TQC	0	0									

Source: The Memory Jogger Plus+, Brassard, 1996

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- When to use the Matrix Diagram:
  - When high level goal as evolved into a definable set of tasks that must be ranked
  - When the "focused activities" must ranked against other things that your organization is already doing
  - When your organization is trying to prioritized present activities against a new set of goals and objectives
  - When there is a need to get a cumulative score that allows you to compare items based on a set of common metrics

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# Process Decision Program Chart (PDPC)

- Primary goals of the PDPC Chart:
  - Used to map out conceivable events and contingencies which can occur in any implementation plan
  - Helps to identify feasible countermeasures in response to know or foreseeable problems
  - Used to plan each possible chain of events that needs to occur when a problem or goal is an unfamiliar one
- Creating PDPC Charts is essentially an exercise in Contingency Planning
  - What could be done as a countermeasure if 'A' happened? If 'B' happened? and so on.

## Process Decision Program Chart (PDPC)

- PDPC Chart creation steps:
  - 1. Assemble the right team
  - 2. Determine the basic flow of proposed activities
  - 3. Choose the most workable format for the chart
    - » Graphical versus Outline
  - 4. Construct the PDPC using the chosen format
# Process Decision Program Chart (PDPC)

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# Process Decision Program Chart (PDPC)

- When to use Process Decision Program Chart:
  - Whenever uncertainty exits in a proposed implementation plan
  - When the task at hand is new or unique
  - When the implementation plan has sufficient complexity such that potential deviations are not trivial or selfexplanatory.
  - When the cost of failure is high.
  - When the efficiency of the implementation plan is critical.

Source: The Memory Jogger Plus+, Brassard, 1996

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- Primary goals of the Activity Diagram:
  - Used to plan the most appropriate schedule for completion of complex tasks and related sub-tasks
  - Projects the likely completion time of the tasks
  - Can be used to monitor sub-tasks for adherence to the necessary schedule.
  - Used when the task at hand is familiar with sub-tasks of a known duration
- Activity Network Diagram is essentially the same as a PERT chart or CPM (Critical Path Method) chart

Source: The Memory Jogger Plus+, Brassard, 1996

# Activity Network Diagram

 Brainstorm and all the tasks needed to complete the project

- 2. Sequence all of the identified activities
- 3. Give each subtask a duration
- Calculate the shortest possible schedule using the Critical Path Method
- 5. Calculate earliest and latest starting and finishing for each task
- 6. Locate jobs with slack time and calculate total slack time



Source: The Memory Jogger Plus+, Brassard, 1996

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- When to use the Activity Network Diagram:
  - When the task/project to be completed is a complex one.
  - When the sub-tasks are familiar with known durations even if they may have been combined in different sequences in the past.
  - When there are simultaneous implementation paths that must be coordinated.
  - When there is little margin for error in the actual versus estimated time to completion.



Source: The Memory Jogger Plus+, Brassard, 1996

# How the <u>Seven Management and Planning Tools</u> Relate to Quality Function Deployment



# Enabling Collaborative Decision Making through Applied Systems Engineering Tools, Methods, and Processes

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### **Multi-Attribute Decision Making**

Methods for decision making when dealing with multiple and competing objectives

# **Multi-Attribute Decision Making**



A: That depends on the importance of each requirement – this drives which requirements can be sacrificed for others

Multi-Attribute Decision Making (MADM) methods exist for handling multiple and conflicting objectives



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20th INCOSE International Symposium, Chicago, 12-15 July 2010

# Multi-Attribute Decision Making

- Most optimization techniques for design are poorly suited to handle multiple objectives
- The design of complex systems requires holistic solutions that are valid in multiple dimensions and for multiple criteria
  - > Requirements can impact multiple design variables
  - Measures of Effectiveness may be conflicting
- Starting in the 1950's and continuing all the way to the 1970's, U.S. Department of Defense invested heavily in the development of mathematical techniques for decision making in the presence of many attributes

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# Multi-Attribute Decision Making

 We do not necessarily want a design which is optimized for a single metric

- Want solutions that are good in multiple dimensions; *Pareto* optimality
- One method is the Technique for Ordered Preference by Similarity to the Ideal Solution (TOPSIS)
  - Select from a range of alternative solutions
  - Uses a weighted series of criteria to identify the best and worst of each criteria and combines them into the theoretical best and worst points
  - Actual ranking is performed based on maximizing the normalized distance from the theoretical worst and minimizing the distance from the theoretical best



# Technique for Ordered Preference by Similarity to the Ideal Solution (TOPSIS)

- Step 1: Create decision matrix by mapping alternatives to evaluation criteria/attributes
- Step 2: Non-dimensionalize the attribute value by dividing it by the norm of the total outcome vector (sum of squares of a criterion) of the criterion at hand
- Step 3: Establish relative importance of the criteria by assigning weighted values
- Step 4: Determine if the attributes are a "Benefit" or a "Cost"
- Step 5: Create positive and negative ideals
- Step 6: Separation of each alternative from ideal is measured by the n-dimensional Euclidean distance
- Step 7: Relative closeness to the ideal solution

# **TOPSIS** Methodology

 Step 1: Create decision matrix by mapping alternatives to evaluation criteria/attributes

	Hybrid Energy System Portfolios Analyzed			
	Portfolio Mix 1	Dortfolio Mix 2	Portfolio Mix	Portfolio Mix
Quantitative Metrics			3	4
Capacity Shortage	1%	5%	22%	46%
Renewable Fraction	0.37	0.66	0.78	0.41
Diesel Fuel Used (L)	205	67	10	0
Production wind	2051	3541	984	111
Production Solar	564	234	0	3978
Production generator	6521	0	187	621
Battery Throughput	967	1231	1621	0

 Quantify qualitative criteria using an interval scale (very high-9, average-5, very low-1)

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 Step 2: Nondimensionalize the attribute value by dividing it by the norm of the total outcome vector (sum of squares of a criterion) of the criterion at hand



Step 3: Establish relative importance of the criteria by assigning weighte



- Step 4: Determine if the attributes are a "Benefit" or a "Cost"
  - Maximize "Benefits" and minimize "Costs"

	Direction of
<b>Quantitative Metrics</b>	Improvement
Capacity Shortage	Cost
Renewable Fraction	Benefit
Diesel Fuel Used (L)	Cost
Production wind	Benefit
Production Solar	Benefit
Production generator	Cost
Batterv Throughput	Benefit

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- Step 5: Create positive and negative ideals
  - Create positive ideal solution: maximum value of the "Benefit" criterion and minimum value of the "Cost" criterion
  - Create negative ideal solution: minimum value of the "Benefit" criterion and maximum value of the "Cost" criterion

	Positive Ideal	Negative Idea
Capacity Shortage	0.0056	0.2589
<b>Renewable Fraction</b>	0.0775	0.0368
Diesel Fuel Used (L)	0.0000	0.1400
Production wind	0.0027	0.0001
Production Solar	0.1331	0.0000
Production generator	0.0000	0.1627
Battery Throughput	0.1061	0.0000

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 Step 6: Separation of each alternative from ideal is measured by the n-dimensional Euclidean distance

 $S_i^*/= \sum (Alternative Value - Pos/Neg Ideal Value)^2$ 



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Step 7: Relative closeness to the ideal solution

$$C_i = \frac{S_i}{(S_i^* + S_i)}$$

Example: Alternative 1  $C_1 = \frac{0.2618}{(0.2618+0.2502)} = 0.5113$ 

...finally, rank alternatives based on closeness to ideal solution: Best - 1.00, Worst - 0.00

#### **Best Alternative**

	Portfolio Mix 1 Port		Portfolio Mix 3	Portfolio Mix 4
<b>TOPSIS Score</b>	0.5113	0.6917	0.6040	0.4667

### Summary of TOPSIS Decision Making Technique

- Advantages:
  - Easy to implement Simple equations and processes
  - Can be explained visually Allows customers and team members to quickly understand the process
  - Quick to perform Allows frequent changes to inputs or weightings
  - Shows robustness of options If one options is consistently at the top, more likely to be better overall
- Disadvantage:
  - Like most MADM techniques, the importance weighting of each dimension must be user specified
  - "Ideal" solutions therefore depend on subjective weightings
  - Overcome disadvantage by obtaining metric weightings from the QFD process



Adapted from course material developed by Dr. Michelle Kirby, Georgia Tech School of Aerospace Engineering

# Enabling Collaborative Decision Making through Applied Systems Engineering Tools, Methods, and Processes

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### Modeling and Simulation

Informing decision making through integration with complex engineering analysis

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# Modeling and Simulation

How would you answer this question:

If available wind drops by 5%, how will that affect the power produced from my wind turbine over the course of a day? a week? a month? a year? How will that affect my ability to meet load demand over those same periods of time?

... or this question:

How many wind turbines would I need to add to my energy systems portfolio if I can only obtain half the photovoltaic systems I originally thought I needed? And of course, I want to do this without adding any more reliance on fossil fuel sources.

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### Systems Engineering Applied to Complex Systems

- Can break the systems engineering process into a hierarchy of decision making levels
  - Capability*: produces an overall capability description to meet requirements at highest level
  - System: produces system description, i.e. performance requirement
  - Subsystem: produces subsystem performance description
- "Top-down, comprehensive, iterative, and recursive"
  - Transforms needs and requirements into a set of system product and process descriptions at the next lower level
  - Requirements are decided upon and flowed from the top-down



Source: Baumann, J., "Systems Engineering," Session 1-2. Presented at the 2nd AIAA Tactical Interceptor Technology Symposium, Huntsville, AL, 20-21 January, 2005.

# Modeling and Simulation

- To answer those questions, we can guess, or make assumptions based on historical data
- Modeling and simulation is the preferred method, but in most cases it can not be used to answer <u>every</u> hypothetical question
- This section will show how we set up a M&S environment such that we capture the elements we want represented, or abstracted at a "higher" level to support decision making

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# Process Roadmap: Integrating Modeling & Simulation within a Decision Making Environment

#### Identify Hybrid RE Modeling & Simulation



#### Design-of-Experiment run for Specific Scenario



Create Surrogate Models, identify key tradeoffs from "what-if" games

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Use quality engineering methods to address socio-economic issues



# Modeling and Simulation

	Power Generation and Storage Wind Turbines PV Diesel Gensets Batteries	
Demand & Atmospheric Wind Profile	Design of Experiments Modeling and Simulation With the formation of the	
Demand Profile	Cost models Decision-making tool Surrogate   • Optimize/Vary system • Optimize/Vary system Models   • Cost calculations • Cost calculations Responses modeled as function of inputs	

# Modeling and Simulation: HOMER

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- A design tool for grid-connected or off-grid power systems developed by and available free through the U.S. Department of Energy's National Renewable Energy Laboratory (NREL)
- Given an array of energy sources (diesel generators, wind turbines, solar, grid, etc) and a load profile, HOMER determines...
  - the lowest-cost energy solution
  - sensitivities to changes in costs and resources



### Parametric Models Using HOMER

- HOMER used to simulate 12 month scenario analyzed at 1 hour intervals
- Notional scenario created, using a sample desired load profile and representative wind and solar radiation data

*Mission: provide best "mix" of energy solutions given a five-year budget profile that meets rural electrification needs* 

 Create a parametric space of various economic, power load, and pollutant metrics



# **Environmental Conditions**

- Wind data was taken from the NOAA
  - Hourly data from the nearest weather station with complete or nearly complete data
  - If the data had significant gaps, it was replaced by synthetic data (built-in HOMER feature)
  - Average speed of the data set was varied to allow for local adjustment
- Solar data was taken from NASA
  - HOMER can automatically import monthly average data from NASA's Surface Solar Energy Data Set
  - HOMER generates synthetic hourly radiation







# Parametric Models Using HOMER



A photovoltaic (PV) array, with price data based on commercial prices

Wind Turbine: Southwest Windpower Skystream 3.7, entered manually, with approximate price data taken from the manufacturer's datasheet



A 2 kW diesel generator, with a price based on U.S. online distributor prices



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Batteries taken from the internal HOMER database and using cost data from an NREL sample case (Surrette 4KS25P's)

2kW converter, with cost taken from an NREL sample case

## **Power Generation & Storage Models**

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Components are individually modeled

# Modeling and Simulation: Inputs and Responses

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#### Inputs

- Sizing of four components
- Two environmental noise variables

	Variable	units	Min	Max
	PV	kW rated	0	18
	Wind Turbines	kW peak	0	18
	Generator	kW rated	0	8
	Batteries	kW*hr cap	0	50
A CONTRACTOR	Mean Solar Insolation	Scaling	0.5	1.5
	Mean Wind Speed	Scaling	0.5	1.5

#### Responses

- System performance parameters
- Aggregated by month

	Response	units
	PV Production	kW*hr
× int	Turbine Production	kW*hr
	Generator Production	kW*hr
<b>R</b>	Fuel Used	Liters
	Batt. Throughput	kW*hr
	Batt. Mean State	% SoC
	Unmet Load	kW*hr

# Surrogate Models

Surrogate models enable rapid manipulation of any modeling and simulation tools, based on Response Surface Methodology

- Equation based regressions of complex codes
- Negligible loss in accuracy of original tools
- Can be executed in fractions of a second instead of hours or days
- On-the-fly tradeoffs yield results that otherwise may not have been discovered
- Enables decision making across a systems-of-systems hierarchy



Bringing Modeling & Simulation Forward in the Decision Making Process

# **Design of Experiments**

 Very complex system models requiring many time consuming computer codes to run drives the need for a structured method for data sampling with the minimum number of simulation runs

A Design of Experiments (DoE) is a statistical approach to experimental design used to draw meaningful conclusions from data

- A common DoE for creating second order polynomial RSE's with minimum amount of simulation executions is the Central Composite Design (CCD)
  - Combines a two-level fractional factorial with center points (point at which all of the factor values are zero, or midrange) and axial points (points at which all but one factor are zero, and one point is at an outer axial value)



R = l	70 H	$-\sum_{i=1}^{n} b_i x_i + \sum_{i=1}^{n} b_{ii} x_{ii}^2 + \sum_{i=1}^{n-1} \sum_{j=i+1}^{n} b_{ij} x_i x_j$
n	-	number of factors
$b_0$		intercept regression coefficient
$b_i$	=	regression coefficients for linear terms
b _{ii}	-	regression coefficients for pure quadratic terms
$b_{ij}$		regression coefficients for cross product terms
$x_i, x_j$	=	design variables or factors

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# **Design of Experiments**

- The data set used to create the surrogate should
  - Have equal weighting throughout the design space (uncorrelated)
  - Maximize the design range for the number of points considered
- Problems with the structure of the data could cause
  - Skewed functional representation of the data (fits only some regions well)
  - Unexplored regions within the design range, requiring extrapolation



As the number of variables increases, statistical software packages are required to manage the growing complexity

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# **Regression of Complex Design Spaces**

- Any regression model must make assumptions as to the behavior of a measured response and accept a certain amount of error
  - i.e. Response "Y" roughly varies linearly with variables  $X_1$  and  $X_2$
  - Polynomial based Response Surface methods are proven
- How does one create regressions in which a behavior assumption is not possible?



Neural Networks are emerging as a useful way of creating highly nonlinear regression models

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### The Neural Network Surrogate Model



### The Neural Network Surrogate Model

- Unlike the approach used to define the cases needed to run to capture the design space using polynomial RSE's, there is no formal approach for defining the DoE to obtain Neural Network regressions
  - Space-filling design needed to define the multimodal space
  - Latin Hypercube Sample method is configured to uniformly spread design points to the maximum distance possible from each other (within variable limits), with a constraint that involves maintaining the even spacing between factor levels and minimizing the correlation in the design (source: The SAS Institute, JMP Software)

A DoE that accurately represents a complex design space requires representing the corners of the space with a CCD and an LHS to fill the space in between





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### Parametric Hybrid Energy Systems Models

Using Neural Network Surrogate Models



User I	nput		
Wind (avg)	<	>	3.4
Sun (kW*hr/m2/d)	<	>	2.6
PhotoVoltaic (kW)	<	>	-
Wind Turbine (rated kW)	<	>	-
Battery Capacity (kW)	٠	>	50
Generator (kW)	< (	>	1.1
			!

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Power requirements available as dynamic tradeoff across each of the energy source capabilities

### Parametric Hybrid Energy Systems Models

Using Neural Network Surrogate Models



Total cost of energy available as dynamic tradeoff between both power output and economic factors

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Shows how cost of one type of source limits load requirements of individual energy system performance

### Parametric Hybrid Energy Systems Models

Using Neural Network Surrogate Models



Increased battery capacity

Dynamically increasing battery storage capacity shows power availability with decreased reliance on diesel generation

# Enabling Collaborative Decision Making through Applied Systems Engineering Tools, Methods, and Processes

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### **Robust Design Simulation**

Informing decision making through integration with complex engineering analysis

# Risk & Uncertainty are Greatest Early On

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# Managing Life Cycle Uncertainty

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The need for *quality*—the ability to meet requirements consistently—demands that systems-level analyses be moved forward into earlier stages of the design timeline



# Early Decisions Impact Quality

- I. Decisions made in the design process cost very little in terms of the overall product cost but have a major effect on the cost of the product
- II. Quality cannot be built into a product unless it is designed into it
- III. The design process should be conducted so as to develop quality cost-competitive products in the shortest time possible

True quality must be *designed* into the product such that it will not have to be redesigned after it goes into the market

Source: Dieter, G. E., Engineering Design: A Materials and Processing Approach. McGraw Hill, 2000.

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# **Design Process Paradigm Shift**

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- A paradigm shift is underway that attempts to change the way complex systems are being designed
- Emphasis has shifted from point design for performance to design for affordability, where affordability is defined as the ratio of system effectiveness to system cost +profit
- System Cost Performance Tradeoffs must be accommodated early
- Downstream knowledge must be brought back to the early phases of design for system level tradeoffs
- The design Freedom curve must be kept open until knowledgeable tradeoffs can be made – requires a probabilistic family solution approach

Graphic Source: Research Opportunities in Engineering Design, NSF Strategic Planning Workshop Final Report, 1996

# Integrated Product/Process Development

- Integrated Product/Process Development (IPPD) means applying Concurrent Engineering at the front end of a system's life cycle where design freedom can be leveraged and product/process design tradeoffs conducted in parallel at the system, component, and part levels
- Implementation of IPPD drives the need to move from a deterministic point design approach to a probabilistic family design approach to keep the design space open and from committing life cycle cost before the system life cycle design trade-offs can be made

Source: Prof. Daniel Schrage, Georgia Tech School of Aerospace Engineering

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# Uncertainty Based Design Domains

Impact of Event

- Uncertainty-based designs are design problems that have a nondeterministic formulation
- Do not confuse the *frequency* of an event with the resulting *impact* or severity of that event



Graphic modified from: Zang, T. A., et al., "Needs and Opportunities for Uncertainty-Based Multidisciplinary Design Methods for Aerospace Vehicles," Tech. Rep. TM-2002-211462, NASA Langley Research Center, Hampton, VA, 2002.

# Reliability vs. Robust Design

- A robust design problem seeks a design relatively insensitive to small changes in uncertain quantities
- A reliability-based design seeks one in which the probability of failure is less than a predetermined acceptable value



Graphic modified from: Zang, T. A., et al., "Needs and Opportunities for Uncertainty-Based Multidisciplinary Design Methods for Aerospace Vehicles," Tech. Rep. TM-2002-211462, NASA Langley Research Center, Hampton, VA, 2002.



 Robust Design Simulation (RDS) provides the necessary simulation and modeling environment for executing IPPD at the System level

 Continuation of RDS along the system life cycle implies the creation of a Virtual Stochastic Life Cycle Design Environment

### Managing Risk from Renewable Energy Sources

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Uncertainty distributions around natural elements and fuel price...

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### **Top-Down Design**

Inverse design enabled through filtered Monte Carlo

#### Bottom-up Single Design Point vs. Top-down Multiple Design Points

- For bottom-up design, selections are made at the lowest level, which define the capability at the next highest level
  - Results in one design point flowing up the hierarchy
  - An optimizer could be used to search the design space at each level (one level at a time) for options that do not violate constraints, and minimize/maximize a response
- The top-down design approach will yield multiple combinations of variable values that meet constraints at higher levels
  - Monte Carlo simulation employing rapid surrogate models to fill the design space
  - Multivariate scatter plot can be used to visualize the design space between any combination of variable/variable, variable/response, response/response



## Enabling Top-Down Design: The Filtered Monte Carlo Method

- Design space is populated with response values obtained by running a simulation many times with randomly selected values from bounded distributions on input variables
- If the output for a particular Monte Carlo simulation trial violates the constraints defined a priori, it is discarded



Source: Kuhne, C., Wiggs, G., Beeson, D., Madelone, J., and Gardner, M., "Using Monte Carlo Simulation for Probabilistic Design," Proceedings of the 2005 Crystal Ball User Conference, 2005.

## Enabling Top-Down Design: The Filtered Monte Carlo Method

- The responses that do not violate the constraints are then plotted on a scatter plot versus any of the inputs
  - Gives user the ability to sensitivity of responses to those inputs
  - Khune et al. note the biggest challenge to this approach is with problems with large numbers of inputs and responses (greater than 10)



Drives the need for improved visualization and data mining tools that would enable the user to explore multiple response/variable design space while conducting input variation sensitivity

# Requirements Analysis through Inverse Design

- Up to this point, the ability to rapidly generate point solutions has been addressed
  - Using surrogate models, we can generate point solutions very quickly
- We can use probabilistic techniques to generate *thousands* of point solutions across the entire design space
  - Monte Carlo simulation used to generate "clouds" of solutions at the capability level
  - System solutions are non-unique
- Inverse Design: Generate data using *bottom-up* tools but analyze with a *top-down* view...any response can be treated as an independent variable



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### **Collaborative Decision Making**

Tying it all together with an energy systems example

## Portfolio Management of Hybrid Renewable Energy Sources

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- Similar methods can be applied to provide guidance for energy systems portfolio investment over time
- Inclusion of qualitative systems engineering methods to capture socio-economical impacts, which in turn drive quantitative analysis



# Motivation



#### Requirements

Ease of Integration

Reliability of Equipment

Availability of Power

Technology Maturity

Energy Independence

Environmentally Friendly

Optimal Mix 2011 Photovoltaics (% load) Wind Turbines (% load) Diesel Generators (% load)



The visual "front end" that decision makers can relate to, but relies on actual modeling and simulation

#### **Technical Assumptions**

4 4 4

Solar Average (kWh/m2/day)	4	4
Wind Average (m/s)	5	4
Wind Turbine Hub Ht (m)	54	4
Inverter Efficiency (%)	88	4
Operating Reserve (scale)	0.29	4
Hc	8.19	
Solar Operating Reserve	20.25	
Wind Operating Reserve	39.79	



Optimal portfolio of energy sources for each year based on rapid tradeoff of desired energy load and cost constraints, as well as qualitative requirements

2010

2011

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EI PV III Wind III Generatori

 Requirements

 Ease of Integration
 5

 Reliability of Equipment
 5

 Availability of Power
 10

 Availability of Power
 10

 Technology Maturity
 5

 Energy Independence
 0

 Environmentally Friendly
 0

 Optimal Mice
 11

 Photovotekas (* 10ad)
 0%

 Wind Turbines (* 5ad)
 0%

 Blased Conterator
 10 and

Customer Requirements are translated to Engineering metrics through *Quality Function Deployment* 

Inverter Efficiency (%)

*Multi-Attribute Decision Making* score attributed to each portfolio options

Cc

are netrics ploymen	t P	ve	ry quic	kly the	rough t	he use of	surrogat	e mode
r y		18		Hybrid Energy System Portfolios Analyz				ed
			Portfolio	Portfolio	Portfolio	Portfolio	Portfolio	Portfolio
		weighting	Mix 1	Mix 2	Mix 3	Mix 4	∵ Mix n-1	Mix n
Capa	city Shortage	0.288	1%	5%	22%	46%	0%	3%
🖞 Rene	wable Fraction	0.115	0.37	0.66	0.78	0.41	0.02	0.44
E E Diese	Fuel Used (L)	0.147	205	67	10	0	74	22
🗄 🛎 🛛 Produ	iction wind	0.003	2051	3541	984	111	231	656
🕄 Produ	iction Solar	0.135	564	234	0	3978	789	123
🖻 🛎 🛛 Produ	iction generator	0.163	6521	0	187	621	3654	465
Batte	ry Throughput	0.147	967	1231	1621	0	745	593
	TOP	SIS Score	0.654	0.674	0.231	0.221	0.324	0.474
20	th INCOSE Latorog	N Set Rank	2	1	5	6	4	3

Required Load

M&S Environment evaluates *thousands* of energy portfolios very quickly through the use of *surrogate models* 

- Installed Cost



20th INCOSE International Symposium, Chicago, 12-15 July 2010

Requirements weightings altered to reflect a desire for an energy portfolio that addresses Load Timeline Requirements environmental impacts or energy independence 🗖 PV 🗖 Wind 🗖 Gen 5 4 Ease of Integration Reliability of Equipment 5 61.14 Availability of Power 61.33 61.21 8 4 Technology Maturity 5 4 Energy Independence 2 4 Environmentally Friendly 2 4 Optimal Mix 2011 **684** Photovoltaics (% load) 53% Year 2007 2010 2011 2008 2009 2010 2011 2008 2009 Year 2007 32% 30 46 23 14 Wind Turbines (% load) 20 30 44 Allowable 5 17 6 Load V Cost P A e Ð ) T P P A Diesel Generators (% load) 14% \$10k Actual (avg kW) Allocated New hybrid energy portfolio Battery Throughput O&M Co **Technical Assumptions** reflects the ability to phase out Battery use of diesel fuel as renewable Solar Average (kWh/m2/day) 28.4 energy sources are introduces Wind Average (m/s) Best "mix" of energy sources within funding limitations now Wind Turbine Hub Ht (m) includes renewables Inverter Efficiency (%) 1 0.29 4 Operating Reserve (scale) . Hourly Load Operating Reserve 8.19 Solar Operating Reserve 20.25 Wind Operating Reserve 39.79 2008 2009 2011 2011 Year 2010 (ear 2007 2009 2010

# Enabling Collaborative Decision Making through Applied Systems Engineering Tools, Methods, and Processes

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**Conclusion and Summary** 

# Summary

- Systems Engineering process introduced that enables *real-time decision making* through rapid modeling and simulation
- Elements of QFD, MADM, surrogate modeling, and robust design enable qualitative decision-making based on quantitative tools
- A collection of methods introduced that aid decision makers with *robust planning and implementation* of effective renewable energy solutions

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# **Objectives** (Revisited)

 Show how complex, quantitative engineering level analysis is brought into and informs decision making

- Show how to best capture customer requirements such that engineering analysis is properly directed
- Introduce methods for decision making when dealing with multiple and competing objectives
- Provide practical examples along the way, not just hand-wave and talk in the hypothetical

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# **Contributions to Content Matter**

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# Enabling Collaborative Decision Making through Applied Systems Engineering Tools, Methods, and Processes

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