

To register **YOU NEED A STUDENT ACCESS CODE!**

If you purchased a new textbook at the Missouri S&T Bookstore, the Student Access Code comes in the Student Access Kit packaged with the book. If you don't have an Access Code, e.g., if you have purchased a used book or a book from the off-campus bookstore without a Mastering Chemistry access code, you may purchase it online at [www.masteringchemistry.com](http://www.masteringchemistry.com).

### Step 1: Student Registration: (read before proceeding)

Go to [www.masteringchemistry.com](http://www.masteringchemistry.com). Click **New Students** (under Register), and then follow the on-screen instructions. You will need to provide the following information while registering:

- **STUDENT ACCESS CODE** – the access code is all letters, NO NUMBERS
- **SCHOOL ZIP or POSTAL CODE** – 65409
- **SCHOOL COUNTRY** – United States
- **NAME** – enter your full first and last name (the name you enter *must* correspond to the information on file with the Missouri S&T registrar's office, i.e., your MST registration name), NO NICKNAMES
- **YOUR MISSOURI S&T EMAIL ADDRESS**
- **YOUR SCHOOL** – at MasteringChemistry identified as MO UNIV OF SCIENCE & TECH

**THIS INFORMATION IS USED TO IDENTIFY YOU. IF YOU DO NOT ENTER YOUR NAME AND MISSOURI S&T EMAIL ADDRESS CORRECTLY YOU WILL NOT RECEIVE CREDIT FOR YOUR WORK.** Upon completion, the **Confirmation & Summary** page confirms your registration information. This information will also be emailed to you for your records.

### Step 2: Enrollment in the Course

- Go to [www.masteringchemistry.com](http://www.masteringchemistry.com), Enter the login name and password you created, then click **Log In**.
- Enter the Course ID: **MSTCHEM1FALL2009**

**TO ACCESS YOUR HOMEWORK ASSIGNMENTS FROM NOW ON:** simply go to [www.masteringchemistry.com](http://www.masteringchemistry.com) and enter your login name and password.

### System Requirements & Support

To effectively use the resources on this website, check its system requirements. On [www.masteringchemistry.com](http://www.masteringchemistry.com), go to **Support** on the menu bar and click **System requirements**. In particular, you may need to check that the latest version of the Adobe Flash player is installed in your browser. For Customer Technical Support, visit [www.masteringchemistry.com/support](http://www.masteringchemistry.com/support).

### Grading Policy

- The number of answer attempts is **unlimited**. The correct answer will not be revealed if you give up on a problem.
- Students will **gain credit** for correctly solving a problem assigned for credit. Partial credit will be given for correctly solving a part of a for-credit problem (Part A, Part B, etc.)
- Students will **lose credit** for incorrectly answering ...
  - **a true/false question:** Deduction for an incorrect answer is 100%
  - **a multiple-choice question:** Deduction for each incorrect answer is  $\frac{100\%}{(\# \text{ of options}) - 1}$
  - **any other type of question:** Deduction for each incorrect answer is 10%
- Late submissions receive **no credit**.